Contact Form

Before SpringNet can create contracts, all customers must complete this form and email it to **contactform@springnet.net**.

How did you hear about SpringNet?

☐ Billboard ☐ Postcard ☒ Referral <u>Springfield Computer Geeks</u>

☐ Website ☐ Radio ☐ Other _____

Company Information:

_____

Legally Registered Company Name   Missouri Charter Number   Phone Number

_____

Service Address   Billing Address

Primary Administrative Contact

The administrative contact is the primary authority for contracts, billing, and account changes.

☐ Contact After Hours   ☐ Do Not Contact After Hours

_____

Name

_____

eMail Address   Phone Number

_____

Secondary Phone   Signature and Date (mm/dd/yyyy)

Secondary Administrative Contact

The administrative contact is the primary authority for contracts, billing, and account changes.

☐ Contact After Hours   ☐ Do Not Contact After Hours

_____

Name

_____

eMail Address   Phone Number

_____

Secondary Phone   Signature and Date (mm/dd/yyyy)

Primary Technical Contact

The technical contacts are authorized to request technical assistance from SpringNet.

Springfield Computer Geeks   417-889-4335
_____   _____
Name   Primary Phone Number

alerts@springfieldgeeks.com
_____   _____
eMail Address   Secondary Phone Number

Additional Technical Contacts

Nick Calvert
_____   _____
Name   Name

ncalvert@springfieldgeeks.com
_____   _____
eMail Address   eMail Address

417-889-4332
_____   _____
Primary Phone   Primary Phone

_____   _____
Secondary Phone   Secondary Phone

_____   _____
Name   Name

_____   _____
eMail Address   eMail Address

_____   _____
Primary Phone   Primary Phone

_____   _____
Secondary Phone   Secondary Phone

Outage Contact

The outage contact will be notified for any service-related issues regarding the facilities or the network. If you would prefer a group, please provide a single eMail address that goes to a distribution group, such as support@YourCompany.com

alerts@springfieldgeeks.com
_____
eMail Address

SpringNet IP Network Number Policy

SpringNet will retain ownership of any public network numbers that are used by a customer; **these are not portable numbers**. You will receive an assignment of up to eight total and six routable addresses (e.g./29).

SpringNet address policy is simply an extension of ARIN policy. For more information on address policies, please refer to the ARIN web site: www.arin.net

NOTE: Once the addresses have been assigned only the Tech. Contact may make changes to any contact information. This is also the information that is used if SpringNet or ARIN need to contact you regarding your addresses. SpringNet suggests that you designate a "roll" type of account using "Support" or "TPOC" as the *Tech. Contact Name* and a distribution email address. This will allow communications and changes to continue regardless of personnel changes.